

Accessibility statement for www.daltontowncouncil.gov.uk

This accessibility statement applies to www.daltontowncouncil.gov.uk.

This website is run by Dalton with Newton Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts using browser or device settings.
- Zoom in up to 400% without the text spilling of the screen.
- Navigate most of the website using a keyboard or speech recognition software.
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover)

We've also made the website text as simple as possible to understand.

Ability Net (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- Live video streams do not have captions
- You cannot skip to the main content when using a screen reader
- There's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Town Clerk

townclerk@daltontowncouncil.gov.uk

01229464000

Town Hall

Station Road

Dalton in Furness

Cumbria LA15 8DT

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and support Service (EASS) (<https://www.equalityadvisoryservice.com/>)

Technical information about this website's accessibility

Dalton with Newton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance Status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard.

This website is partially compliant with the Web Content Accessibility Guidelines 2.1 AA standard due to the non-compliances below:

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Issues with images

- Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images and when we publish new content, we'll make sure our use of images meets accessibility standards.

Content that's not within the scope of the accessibility regulations

Issues with PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be marked up so they're accessible to a screen reader.

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. We plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

As part of the accessibility roadmap, which we are working on, we will be aiming for any new PDFs or Word documents we publish to meet accessibility standards.

